



**Xfinity Mobile** is a new wireless service designed for the way people use their phones today, with the internet and data at the center of the experience. Xfinity Mobile uses America's largest, most reliable 4G LTE network along with Comcast's extensive Wi-Fi network of 16 million hotspots to provide consumers with a better wireless experience, for less money, on today's most popular devices. With Xfinity Mobile, customers only pay for the gigabytes they use, with the flexibility to easily switch back-and-forth between data options using the Xfinity Mobile app at no cost. [Press Release](#) | [About Xfinity Mobile](#) | [Gallery](#) | [Customer Website](#)

## A New Approach to Mobility

### No Line Access Fees

- Get up to five lines automatically included when you add Xfinity Mobile to your Xfinity Internet service, with no line access fees, unlimited talk and text, and your first 100 MB of shared 4G LTE data included – all at no extra cost.

### Save Money – Pay for Only the Gigabytes (GB) You Use

Xfinity Mobile has ended the data bucket with two straightforward data options available that will save most Xfinity Internet customers money when they add Xfinity Mobile:

- **Unlimited** – Consume all the cellular data you want for one set price for up to five lines.<sup>1</sup> \$65 per line on up to five lines with no usage limits, or \$45 per line for our customers with our best X1 packages.
- **By the Gig** – \$12 per GB of cellular data across all lines on an account each month. Families can share their data across devices and will only pay for what they use.
- **Flexibility** – Families can mix-and-match on an account so that each person can choose the way to pay for data that makes sense for them.
- **No Penalties** – Easily switch back-and-forth between data options at no cost. If customers find that they've used more data on a "By the Gig" option one month, they can switch to "Unlimited" for that month, then switch back the next month with no penalties.

### A Simpler Solution for Entertainment and Internet Both In and Out of the Home

- Connect to Comcast's millions of Xfinity WiFi hotspots and finding the best internet connection at home.
- When using Xfinity Mobile, you're already signed into your other Xfinity apps – whether it's watching up to 200 live TV channels and 40K On Demand movies and shows with the Xfinity Stream app, or controlling your home devices from the road with the Xfinity Home app.

## Digital-First Customer Experience

### Easy Buying Experience

- Intuitive, click-and-buy online experience.
- Plug-and-play, personalized package that ships directly to the customer's home.
- Credit card billed so customers never forget a payment.

### Personalized Customer Support

- 24x7 customer support via text message.
- Hundreds of retail store locations for in-person demo and customer care.
- 24x7 support available from a dedicated Xfinity Mobile call center support team, available to assist with any questions.

### App to Easily Manage Your Account

- View data use and call logs in real time.
- Manage payment options, switch back-and-forth between data options, or add additional lines.
- Upgrade, downgrade, or order a new device selecting from the most popular models from Apple, Samsung, and LG at any time from within the Xfinity Mobile app.

1. Reduced speeds after 20 GB of cellular data usage.